

## The Web of Things: Extending the Web into the Real World

Dave Raggett, W3C

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Contact: dsr@w3.org

#### **Contents**

- The Web of Things
- Challenges
- Connecting things into the Web
- Resource Coordination
- The Web of Trust and role of delegation
- New directions for application authoring
- Summing up

## Before the Web



#### Vannevar Bush

- Scientific advisor to President Roosevelt
- "As We May Think" published July 1945 in The Atlantic Monthly

A conceptual machine (the Memex) that can store vast quantities of interlinked information

Same article describes the Cyclops Camera:

"worn on forehead, it would photograph anything you see and want to record"



### Douglas Engelbart



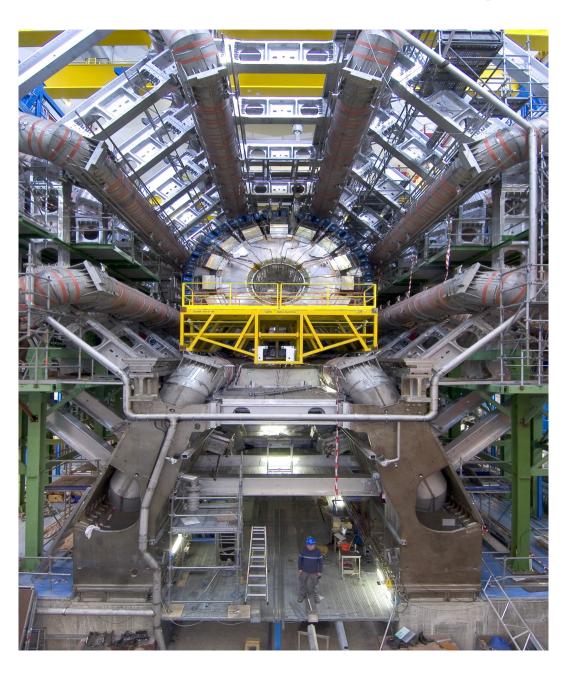
 mid-1960's Inventor of the computer mouse, he led work on hypertext and graphical user interfaces at SRI International



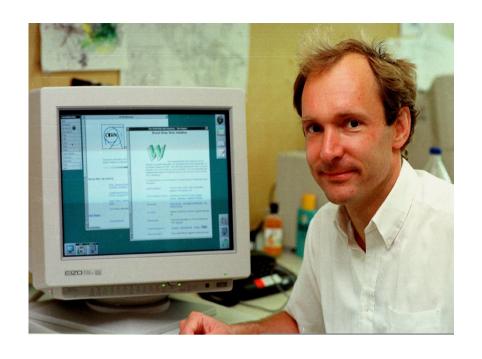
#### **Ted Nelson**

- 1965 coins the term "Hypertext"
  - in "A File Structure for the Complex, the Changing, and the Indeterminate". 20th National Conference, New York, Association for Computing Machinery
- Project Xanadu founded in 1960
  - Goal: a networked pay-per-document hypertext database encompassing all written information

## CERN – birthplace of the Web



- International research centre for high energy physics located near Geneva
- Large Hadron Collider (LHC) Atlas detector
- Probing conditions at earliest moments of the Universe



#### Tim Berners-Lee

Inventor of the World Wide Web

- Friend of a friend at Oxford, we first meet in '92
- 1980 Develops "Enquire" as a simple hypertext system whilst consulting for CERN
- 1989 Project proposal for World Wide Web
- 1994 Founds W3C to lead the Web to its full potential

## **Enquire**

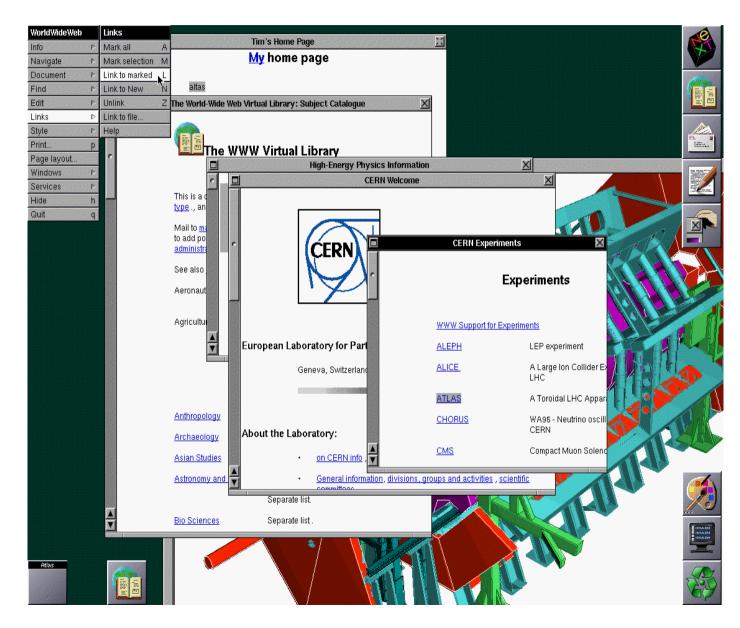
```
> ENOUIRE
Enquire V 1.1
Hello!
Opening file (PSK-PCP) VAC-V1: ENQR...
PSB Vacuum Control System
                                             (concept) < 0>
 [ 1] described-by: Enquiry System
      An experimental system for which this is a test.
 [ 2] includes: Vacuum History System
      Records and displays slow changes in pressure.
 [ 3] includes: Vacuum equipment modules
      Perform all the hardware interface
 [ 4] includes: Control and status applications programs
      Provide operator interaction from the consoles.
 [ 5] described-by: Controle du System a Vide du Booster 11-2-80
      Operational specification of the software
 [ 6] includes: PSB Pump Surveillance System PCP 228
      Allows rapid monitoring of pressure changes
```

[number

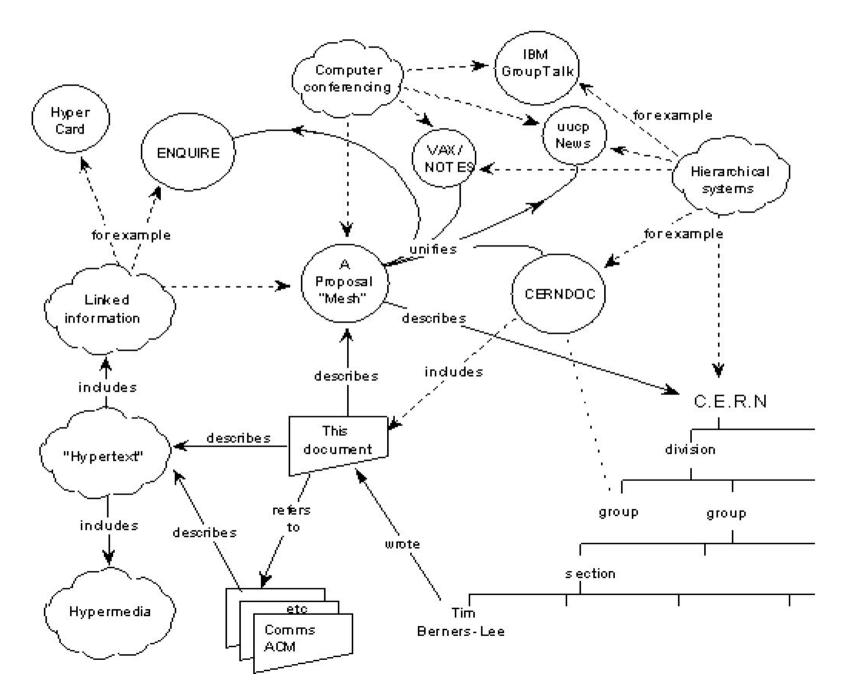


## Browser/editor on NextStep workstation

## Early Web Browser

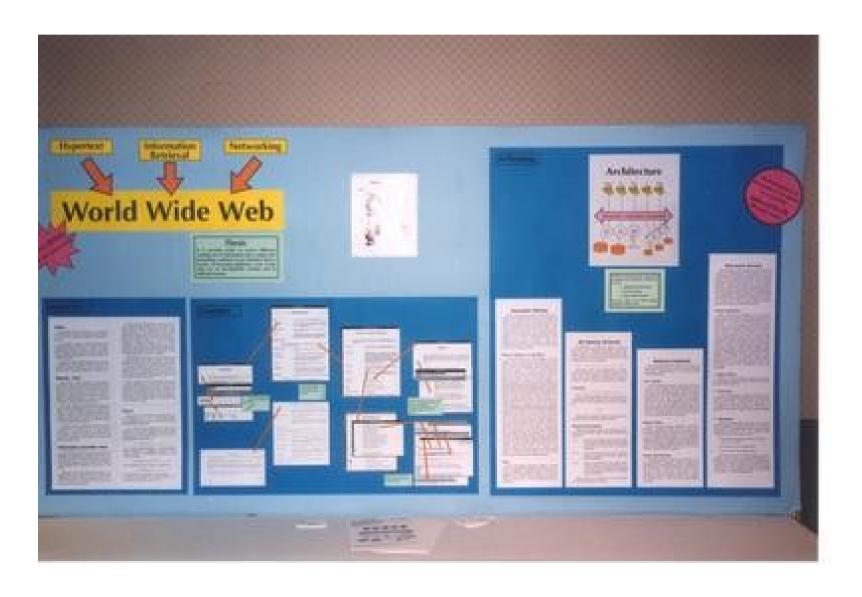


#### 1990: WWW Architecture



## Only worth a Poster at Hypertext '91

Hypertext'91 Conference decides that the WWW is only worth a Poster!



## **Initial Simplicity**

- Tim deliberately chose to keep the initial version of the Web really simple to encourage widespread adoption
- Simple hypertext markup (html) with link types
  - <a href="http://example.com/book/ch1/" rel="includes">Chapter 1</a>
  - Simple protocol (http) with global addresses
- Designed to be rendered on wide range of devices
- Images and other media shown in external viewers

## Followed by Rapid Evolution

- Exponential growth in Web traffic
- Addition of capabilities to HTML and HTTP
- NCSA Mosaic as first widely used browser
- Netscape as first Internet boom company
- Microsoft turns on a dime
- Browser wars won by Internet Explorer
- Competition: Firefox, Opera and Safari
- Mobile browsers and XML standards
- Competition with proprietary formats

#### But what is the Web?

- According to W3C, the Web is
  - An information space in which the items of interest, referred to as resources, are identified by global identifiers called Uniform Resource Identifiers
    - See http://www.w3.org/TR/webarch/

#### What is the Web?

- Earlier version of webarch defined the Web in terms of a system rather than a space
  - Networked information system consisting of agents (programs acting on behalf of a person, entity, or process) that exchange information
    - http://www.w3.org/TR/2003/WD-webarch-20030627/
- But many people just conceive of the Web as
  - The set of HTML pages you can access from a Web browser

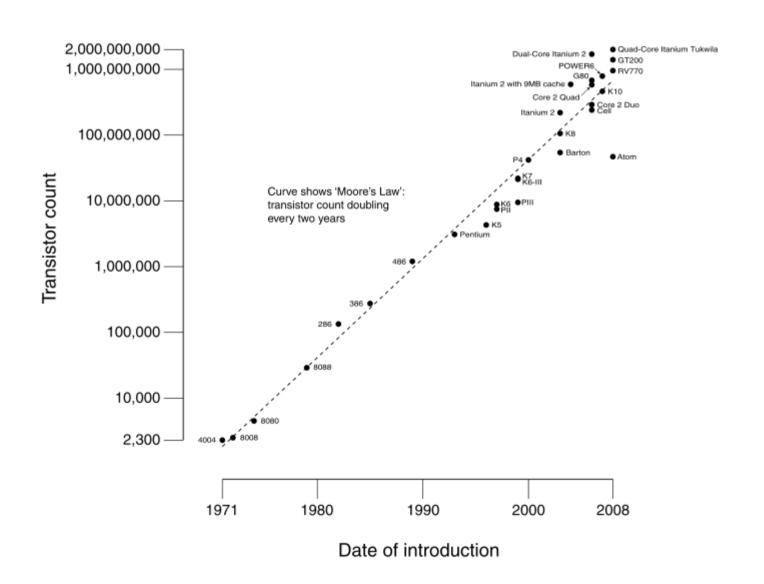
# Tunnel Vision and coming out into the sunlight

- Conceiving the Web only in terms of today's browsers is very limiting
  - Undue focus on HTML and browser APIs
- What about
  - Other modes of interaction (aural, tactile)
  - Explosion of new kinds of networked devices
  - Distributed applications & end-to-end models
  - Agents acting on behalf of people
  - Semantic Web of symbolic and statistical knowledge
  - Web of trust and human relationships

## The Web of Things

### Moore's Law

#### CPU Transistor Counts 1971-2008 & Moore's Law

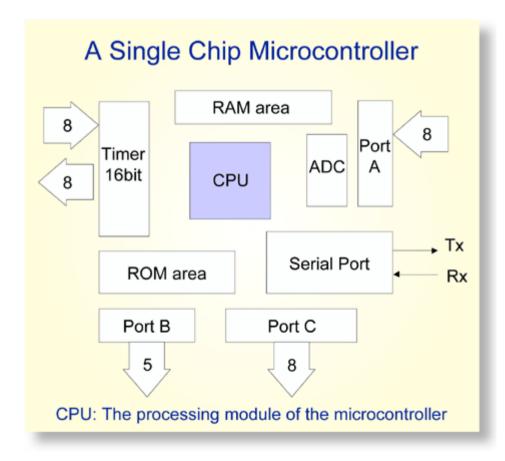


#### Interconnect Costs

- Year on year improvements with Integrated circuit technologies and processes
  - Bigger gate counts, or ...
  - Reduced cost for a given gate count
- Moore's law has made it easy to integrate RF circuitry alongside digital circuitry
- Rapidly dwindling incremental cost of networking all kinds of devices

#### Microcontrollers





- Computer on a chip
- Fastest growing segment of computer industry
- Average home now contains around 200
- Cars between 35 and 100 for luxury models

#### **Uses of Microcontrollers**

- TV sets, TV remote controls, Video recorders printers, cameras, scanners, fax machines
- Ovens, toasters, refrigerators, washing machines, central heating systems
- Mobile phones, PDAs, MP3 players, computer monitors
- Car body electronics, air conditioning, seat control, chassis and safety, infotainment, power train
- The list goes on and on ...

## URIs for physical objects

Barcodes as a way to connect physical objects to the Web











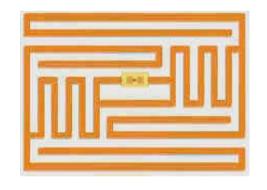


#### **RFID**

## Electronic versions of barcodes but with extended capabilities

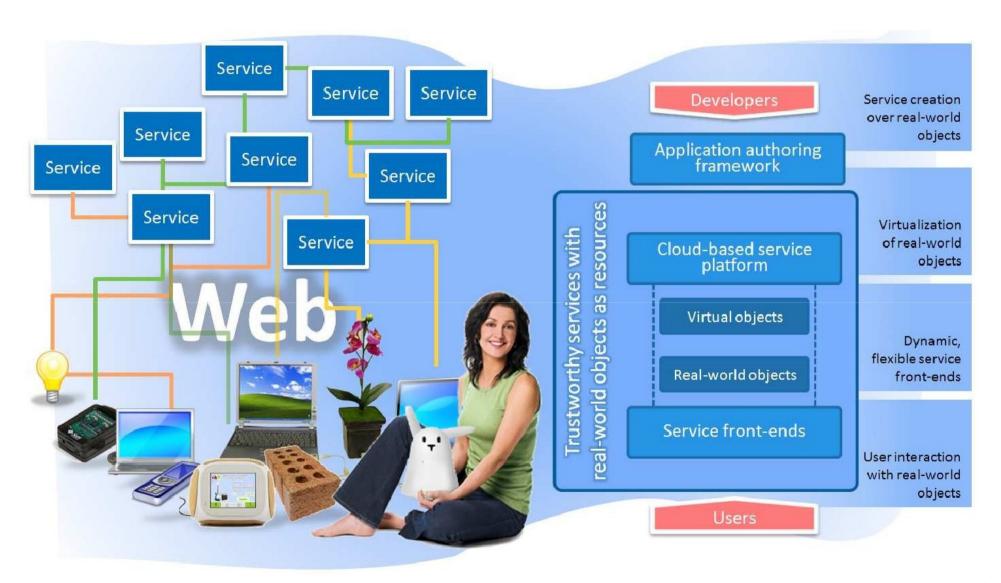








## Web of Things

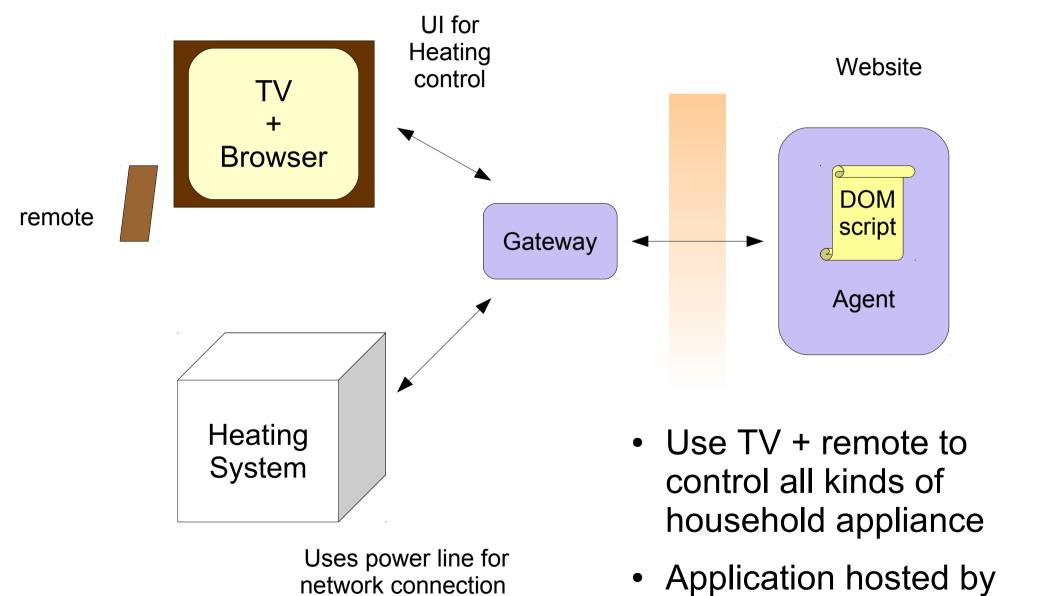


From IOWA Proposal Part B

#### What's the Value?

- Reduced costs of heating, cooling and lighting for homes and offices
- Improved physical security and peace of mind
- Preventative maintenance in advance of appliances breaking down
- Improved standard of care for the elderly
- Better choices for home entertainment systems
- Fulfilling the potential for applications that combine local and remote services

## Home network example



website

## Challenges

## **Programming Barriers**

- Steep learning curve for C++, Java, etc.
- Web technologies have proven much easier
  - HTML, CSS, JavaScript, PHP, Python, ...
  - Many more developers
- But there are still problems
  - Heterogeneity of devices and software
  - Support for assistive technology

## **Networking Technologies**

- Applications will need to work over a mix of rapidly evolving networking technologies
  - Ethernet over twisted pair
  - DSL over copper phone lines
  - Ethernet over building power wiring
  - WiFi and WiMax
  - Bluetooth
  - ZigBee sensor networks
  - GSM and cellular packet radio
- Further challenge of different addressing schemes, e.g. peer to peer networks

## Moving up the Network Stack

- Current academic and industry focus is on networking and low level services
  - Internet of things, not yet the Web of things
- Next stage will be to focus on how to make it easier to create distributed applications
- How to create applications that can work across
  - Different networking technologies
  - Different generations of devices
  - Different vendors
  - Different trust boundaries

## Yesterday and Tomorrow

- Devices are replaced on a variety of time scales
  - Mobiles
  - Televisions
  - Heating systems
  - Building infrastructure
- How to ensure that yesterday's services will work with tomorrow's devices and vice versa?
  - Mix of product generations and technologies
  - Need for layered architecture that cleanly separates out different concerns
  - Critical importance of standards

## Realizing the Potential

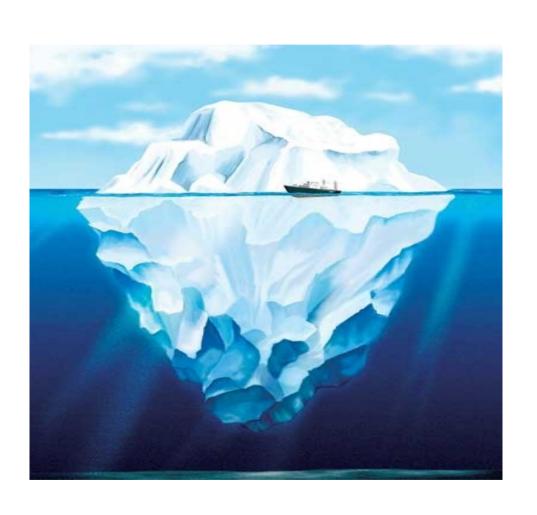
- Initially, just proprietary solutions
  - End user purchases complete solution
  - Single vendor and single product generation
- Followed by narrowly focused industry standards
  - Pictbridge for printing direct from camera when printer and camera from different vendors
  - DLNA for connecting multimedia devices in the home
- Broader standards follow later, enabling new applications
  - Traditional programming languages like C++ and Java offer low level control but are costly to develop with
  - Web technologies will make applications easier and cheaper to develop, enabling a much bigger ecosystem

## Connecting things into the Web

## Web of Things

- Apply Web technologies to make it easier to create applications of networked devices and services
- Start with a Web abstraction layer that hides the details web authors don't need to deal with
- Connect things into the Cloud for easier authoring
  - Access to device capabilities
  - Respond to input from sensors
  - Drive actuators e.g. to turn up the heating

## Simplicity has to be worked at



 Web oriented models of world as basis for easier development of service front-ends

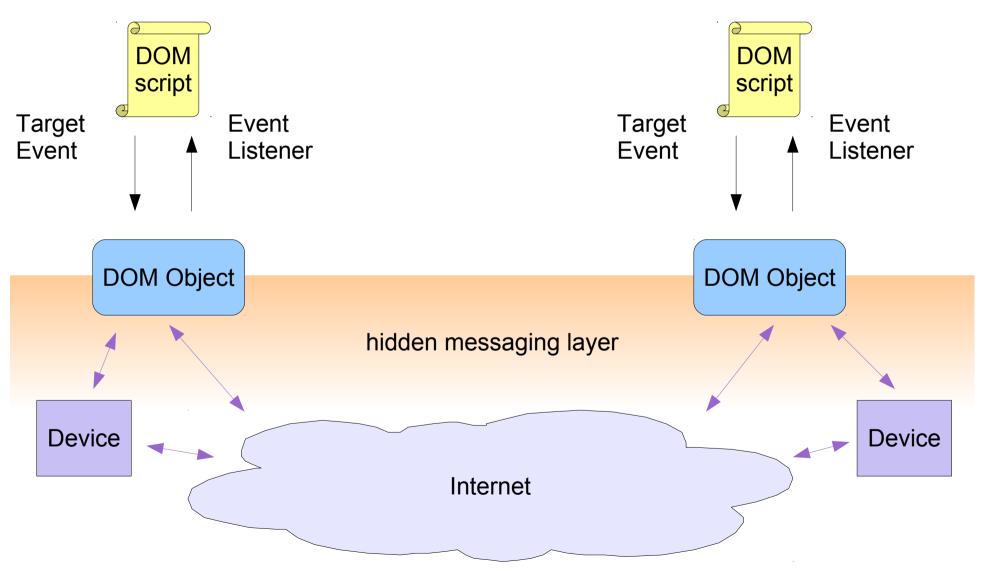
Hidden infrastructure and associated models

The unseen part that keeps the rest afloat

#### **Context Awareness**

- Models of users, things and their environment
  - What devices are present in my home?
  - What are my personal preferences?
- Virtual objects as proxies for things
  - Hiding the underlying complexity
    - Addressing, routing, synchronising
- Ontologies, APIs and live objects
- Basis for adaptation at authoring and run-time

#### Proxies for services



#### **Devices**

- Many kinds of devices
  - Smart sensors/actuators accessed by HTTP
  - Devices which require readers
    - RFID and barcodes
  - Gateways between different networking technologies
  - Devices with programmable behaviour
    - Via XML, scripts or byte codes
- Device appears as proxy object in web run-time
  - Sensor input mapped to DOM event in web app
  - Target event at proxy object to drive actuator

#### Web Run-Times

- Execution environment for web apps
  - Mark-up, style sheets, scripts, etc.
- Browsers, Widgets, and now Websites
- Personalized apps that run 24x7 on your behalf
  - Run somewhere in the Cloud\*
  - Combo of mark-up, style sheets scripts, etc.
  - Appear as shareable widgets on web pages
  - Interact with user through real-world things
- Moving the Web out of the browser!

### **Resource Coordination**

#### **Resource Coordination**

- How to ensure that devices and services function as part of a distributed application
  - Support for discovery and adaptation
  - Descriptions of devices and services (resources)
    - Including basis for access control, identity and trust
    - Coordination and control
      - Services provided by an individual device or a collaboration between multiple devices
      - Scheduling and fair access to scarce resources
      - Services as an orchestrated sequence of events
      - Error handling and recovery

#### Resource Coordination

- How does a device obtain an IP address?
  - Zeroconf (UPnP, Bonjour, Avahi, mDNS, SSDP)
- What kind of message routing topology?
- How does a device or service advertise itself?
- How do applications discover and bind to devices and services?
- Cloud of things provisioning
- How are privacy and security addressed?

#### Web-based Coordination

- Describing UI and behaviour
  - Markup and/or scripting
- Using URIs to name devices and services
  - Rich meta-data for describing device capabilities and security policies
- Expose device/service as object in local object model
  - Hides addressing/communication details
  - Enable application to continue to work when devices and network technology/topology change

### Web-based Resource Binding

- Either name resource or provide description
  - URI for resource name or description, or
  - Explicit description
    - XML element, or
    - meta data (RDF) or
    - scripting API
- Implicit or explicit resource binding service
  - Broker and access control may be local or remote
  - Event when resource is bound and unbound or on access control error
  - On success, resource exposed as DOM object

#### **Policies**

- Web app requests access to a device/service
- Broker invokes policy engine
- Policies as rules that express user and provider preferences
  - Over credentials for identity/properties
- Policies may delegate to trusted 3<sup>rd</sup> party
- Privacy policies define obligations for handling of personal data
  - What can it be used for?
  - How long can it be retained for?

### Compositions

- Logical device or service that is a composition of others
  - Means to configure devices and services to work together
    - Copier = camera + printer
    - Commands = microphone + speech recognizer + command grammar
    - Gestures = camera + video processor
- Composition treated as logical device with its own description in the context models
- Compositions can be nested as needed

# W3C Delivery Context Ontology

- Ontology covering user preferences, device capabilities and environmental conditions
  - Modular design for scalability
  - Exposed through client and server-side APIs
    - These are being worked on in parallel
  - Coordinated effort to avoid inconsistent models
    - Success story for device orientation
    - Too late for conflicting treatment of pixels
  - Current focus on mobile devices
    - Other kinds of consumer devices expected next
    - New work started on personalization (accessibility)

### Control and event routing

- Strongly coordinated, no delegation
  - Controller manages access to services
  - All events routed through control point
- Weakly coordinated, partial delegation
  - Controller manages access control, but delegates event management
- Uncoordinated, full delegation
  - Peer to peer communication model
  - Devices responsible for resource management

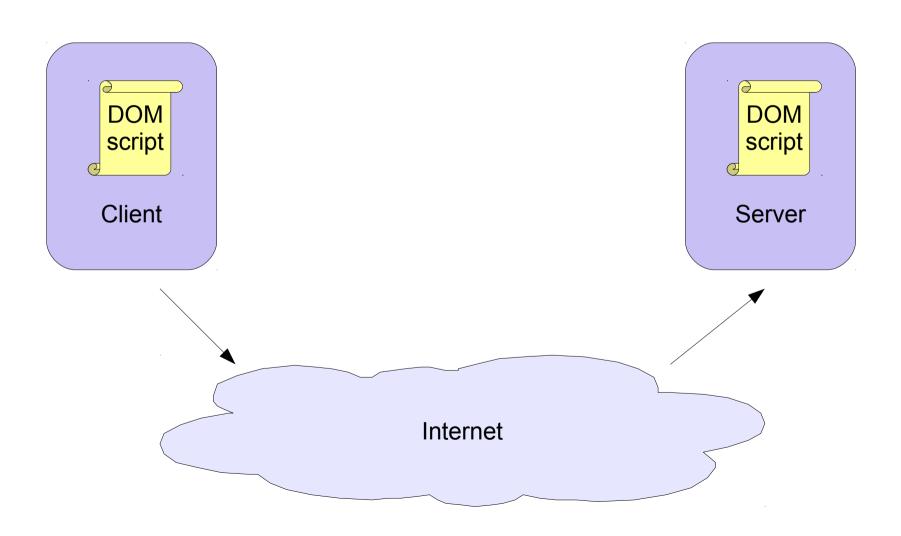
# Agents not Web Pages

### **Event Transport**

How to deliver events to devices?

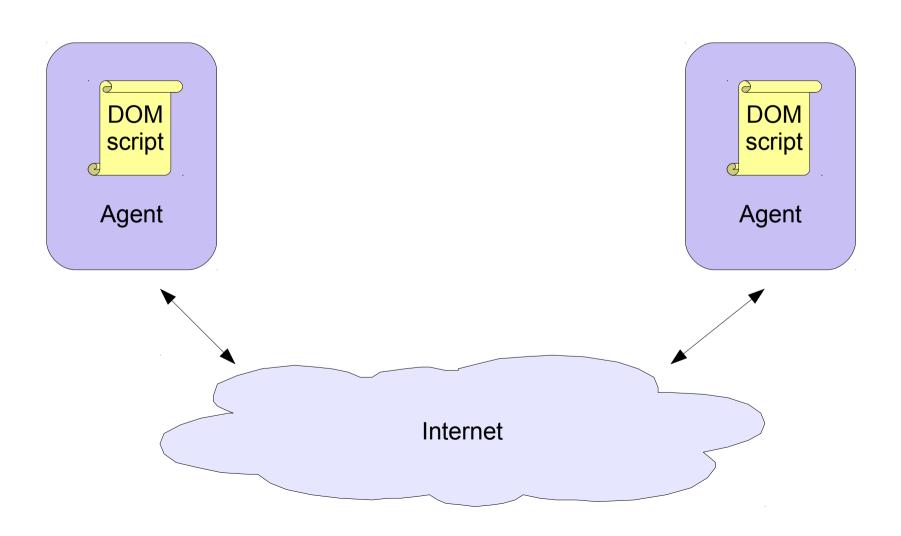
- Firewalls are intended to block undesired traffic
  - No incoming HTTP connections by default
- Evolution of mechanisms to tunnel events through Network Address Translation
  - STUN, STUNT, TURN, etc.
  - Skype and success at a cost
- Bindings to event transport protocols
  - HTTP, SIP, XMPP

### Client or Server?



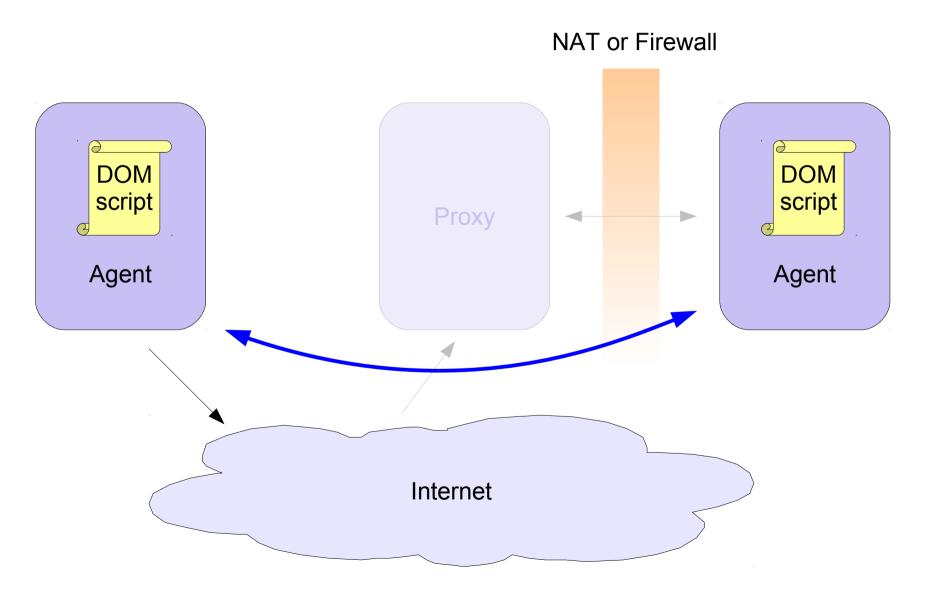
### Client or Server?

Agent combines client and server

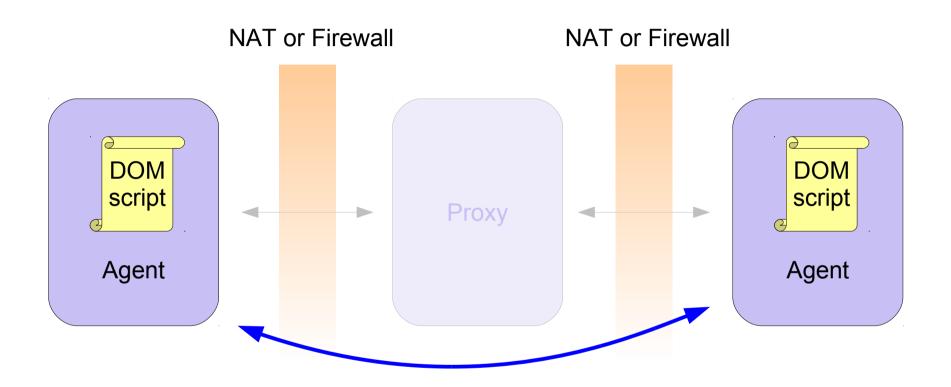


# Tunnelling through NAT

Proxy may arrange for direct link through NAT

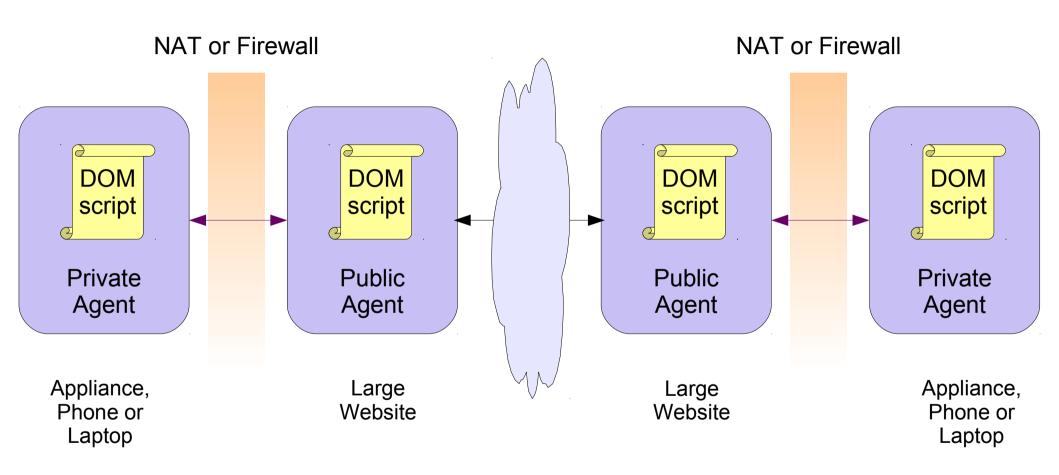


# Tunnelling through NAT



Connecting devices behind different NATs

# Public and Private Agents



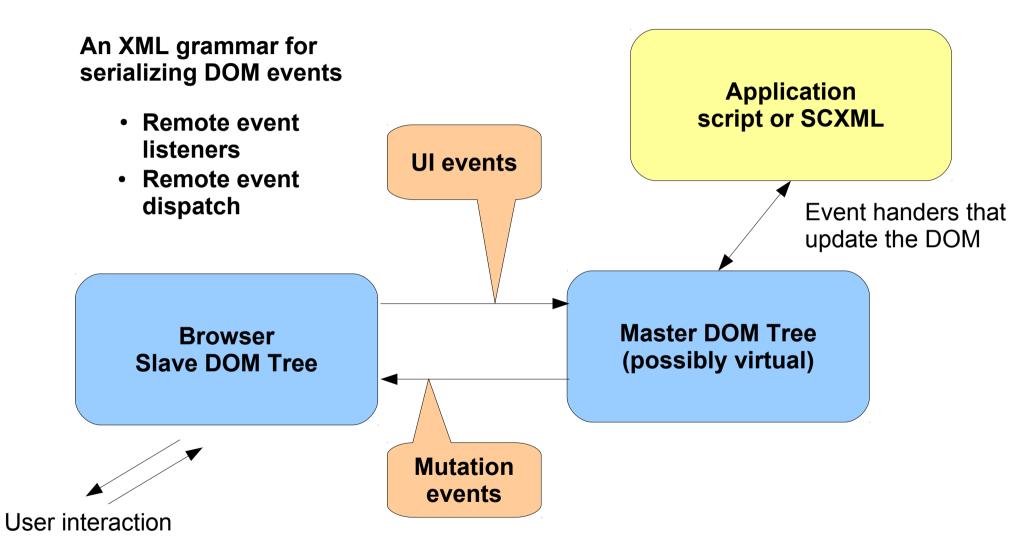
 Private agents may be off-line or powered down

 Enabling off-line operation via data synchronization

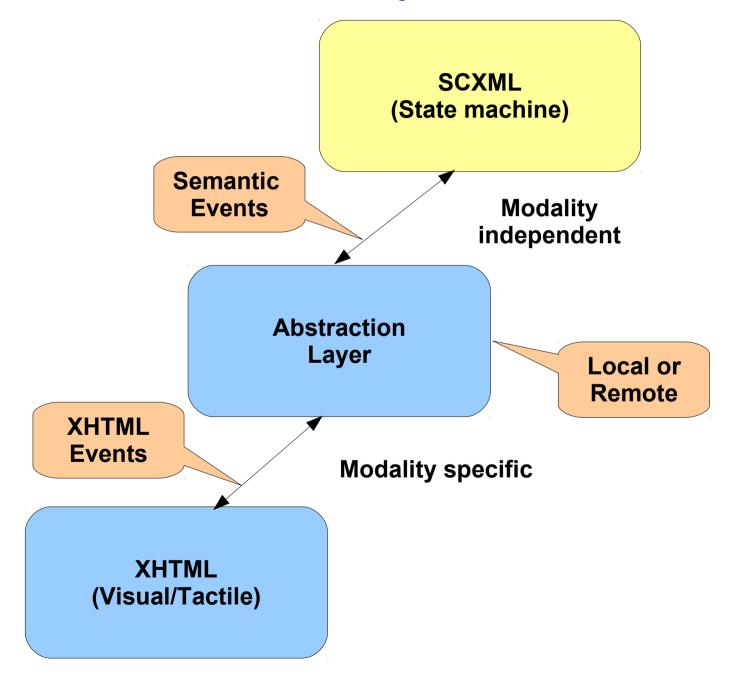
#### Remote User Interfaces

- Moving beyond Web browsers to new kinds of applications
  - based upon distributed document object models
  - application running on one device is coupled to a user interface on another via an exchange of events
- Layered architecture involving mappings between different levels of abstraction
  - High level events as interpretations of lower level ones
  - Realizing high level tasks as particular UI behaviour

#### Remote User interfaces



## Abstraction layer for Events



## **New Directions for Web Authoring**

Model-Based UI Incubator Group

http://www.w3.org/2005/Incubator/model-based-ui/

### Adaptation

- Describing applications in a way that makes them easier to run on a wide range of devices
- Dynamic adaptation to user preferences, device capabilities and environmental conditions
  - Catering for adaptation at authoring time
  - Server-side use of rich meta-data for adaptation
    - tailor content to match screen, memory, bandwidth, etc.
  - Client-side access to hierarchy of properties and the means to make changes
    - expose battery level within web page UI
    - client side mashup based on access to device location
    - change audio settings from web page UI

### Policy-based Adaptation

- Author markup in device independent representation
  - authoring format is freed from browser restrictions
  - high level events in place of low level scripts
- Describe policies for adaptation to classes of devices
  - layout, images, style sheets, scripts, etc.
  - skinning apps as combo of markup, CSS, script
- Adaptation process executes policies for specific delivery context
  - work arounds for variations across browsers
  - split content for low memory devices
  - exploit client APIs for rich web apps (e.g. Ajax)

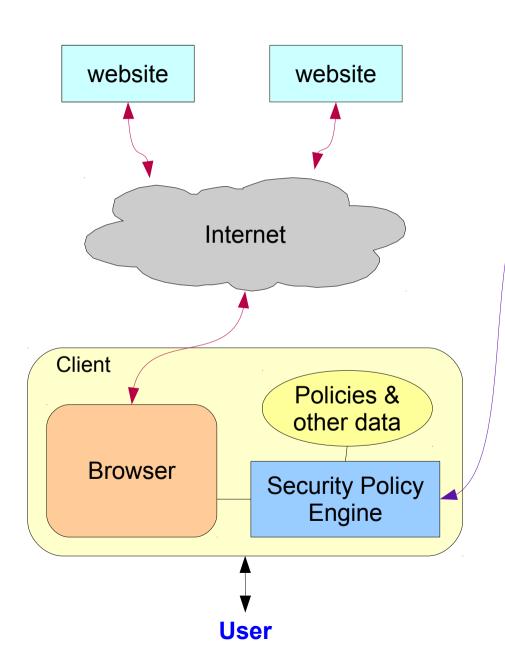
### Security and Privacy Concerns

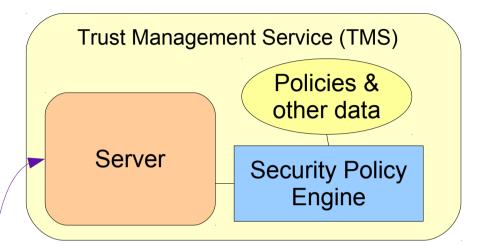
- The Web is a mess when it comes to security
- Different user name/password for each website encourages people to use weak passwords
- Wide open to phishing attacks
- Criminal gangs harnessing compromised PCs to send out spam and to launch attacks
- Privacy abuses are commonplace
- Browser sandbox model and same-site policy are too weak and work-arounds introduce major security/privacy holes

### **Trust Management Solutions**

- Users tend to click through security related dialogues that "get in the way" of the task
- Users are often not really informed about the trustworthiness of a website/application
- We need to find solutions that offer greater security with improved usability
- Improved security through SIM cards and biometric techniques
- New ideas for trust management solutions involving a trusted third party

## Trust Management





- Client invokes local security policies when application requests access to restricted capabilities
- Local policies may invoke remote TMS
- Client sends security context to TMS
- TMS responds with policies matching user's preferences

#### **Motivation**

- Professional Web applications are developed by teams of people with different roles & skills
- Frequent need for redesign as data models, business requirements and branding changes
- Reduce costs and increase re-use through separation of concerns
- Allows team members to focus on what they each do best
- Outsource tough task of adaptation to particular browsers and devices (analogous to compilers)

## Model-based UI Layer Cake

Cameleon Reference Framework

- 1) Application task and data models
- 2) Abstract User Interface
  - modality independent, e.g. select 1 from n
  - set size, grouping and ordering considerations
- 3) Concrete User Interface
  - Commitment to modality and broad class of devices,
    - e.g. radio buttons vs drop-down menu

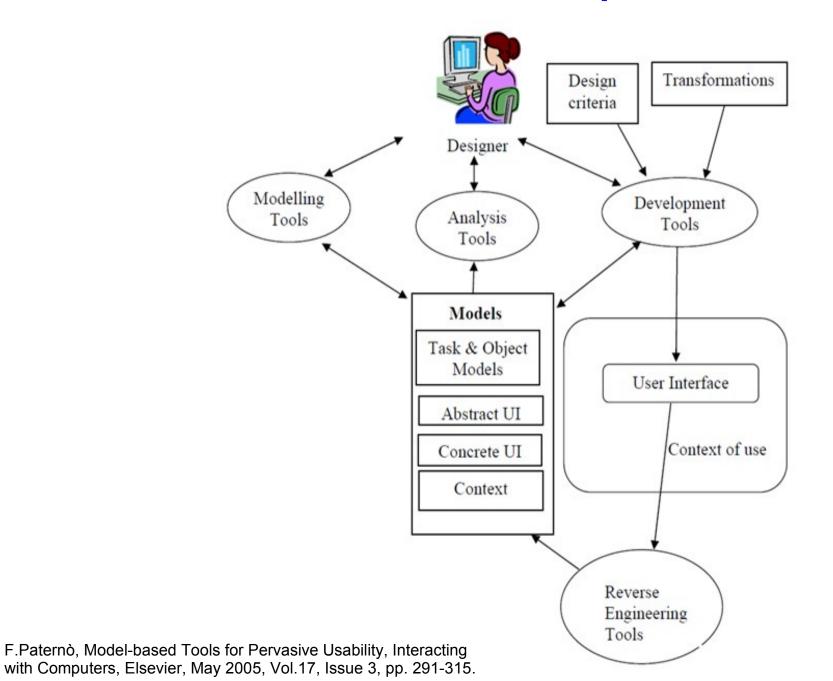
#### 4) Final User Interface

- Automatic generation guided by author's preferences
- Target HTML, SVG, Flash, Java, .Net, etc.
- Generation of client and server-side components

### Design Steps

- Start with domain concepts and tasks
  - Arrival and departure dates for a hotel reservation
- What kinds of interaction objects are needed?
  - Selection mechanism for dates
- How do we want to realise these in concrete terms?
  - Pop-up date picker and reservation summary
- What kinds of devices do we want to support?
  - Detailed choices of layout, fonts, colours, and art work

# Model-based Development Process



#### What does this mean for authors?

- Authoring tools should hide details of markup
  - Markup languages designed for authoring tools, not for browsers, and not for human editing
  - Focus on separation of concerns, not on brevity
  - Tools that support top-down and bottom up design
- Models held in server-side repositories
  - Enables distributed authoring by team members
- Use of diagrams and rules that are translated into the internal representations of models
  - Much nicer than hacking JavaScript for IE6
  - Painless adaptation to devices and browsers

### Model-Based UI Incubator Group

http://www.w3.org/2005/Incubator/model-based-ui/

- W3C Group launched in November 2008
- Mission to study work on model-based UI and see what if anything is ready for standardization
- Participating organizations
  - CNR -- Consiglio Nazionale delle Ricerche
  - Department of Informatics, PUC-Rio
  - Fraunhofer Gesellschaft
  - JustSystems
  - Siemens AG
  - Telefónica de España, SAU
  - Université catholique de Louvain

#### **MBUI XG**

- Meets every other week by phone
- Occasional face to face meetings
- Initial charter for 12 months, ending Nov '09
  - Extended until Spring 2010
- Deliverables: Incubator Group Report
  - Survey of existing work
  - Use cases and requirements
  - Suggestions for standardization
- Wiki as basis for joint authoring

### MBUI XG Use Cases

- Smart Home Network
  - UI for controlling and monitoring a dynamic network of heterogeneous devices
    - security system, washer/dryer combo, and room fan
- Remote access and control of home devices
  - Did I remember to turn the heating off?
  - Has the neighbour fed the cats?
- Easy development for wide range of devices
  - Accessing services from Desktop, PDA, Phone
  - Rapid prototyping for early user feedback

# Task Models for UI Design

- Expressible at various abstraction levels
  - High level requirements (task meta models)
    - Concur Task Trees
  - Detailed representation of activities
    - Statecharts, e.g. SCXML
- Some other approaches for task meta-models
  - UsiXML
  - TOOD
  - Diane
  - HTA
  - GOMS

## **Abstract UI Model**

- Interaction at a level independent of modality and device
  - Valuable for creating accessible applications

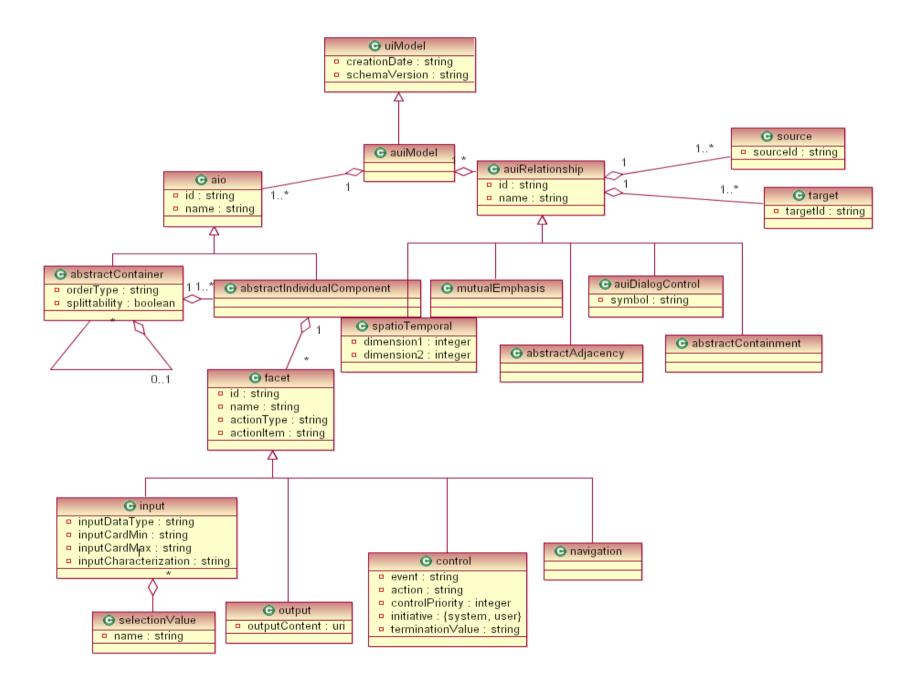
#### UsiXML

 Guerrero Garcia, J., Vanderdonckt, J. (2008), Towards a Multi-Users Interaction Meta-Model. IAG Working Paper 08/25,
 Université catholique de Louvain, 2008.

### XForms

- W3C specifications for Forms
  - Model-View-Controller design pattern
  - Abstract UI controls

## **UsiXML Meta Model**



### Concrete UI

- Commitment to specific modalities and broad classes of device capabilities
- W3C WAI/ARIA taxonomy
  - Controls, properties and events
  - Aimed at retrofitting HTML/JS web apps
- UsiXML
- UIML
- Platform specific concrete UI
  - Adobe Flex and MXML
  - Microsoft Silverlight and XAML

# Transformations between Layers

- Mappings between objects and events
  - Events as messages exchanged by objects
- Managed by authoring tool
  - Let the machine take the strain
  - Experts can tweak mappings if really needed
- If Layers described in XML, use XSLT, right?
  - Wrong, too powerful to allow machine reasoning
- Principle of reduced power
  - Just sufficient to express what is needed

# Relationship to Current Practice

- Tag soup and scripting hell
  - Variations across browsers
  - Ever greater complexity
  - Browser is just the tip of the iceberg
  - Much of the work is on server-side scripts
- Content is locked into specific CMS
- Expensive to deliver content to multiple channels e.g. mobile
- Model-Based approach offer the promise of a way out, eventually ...

# Summing up

## Service Front-End

- Service front-end as web application
  - Defined as markup and scripts
  - May be local installed as widget
- Exposes UI for
  - Configuring user preferences
  - Browsing context
  - Mashing services
- Exploits context for personalization

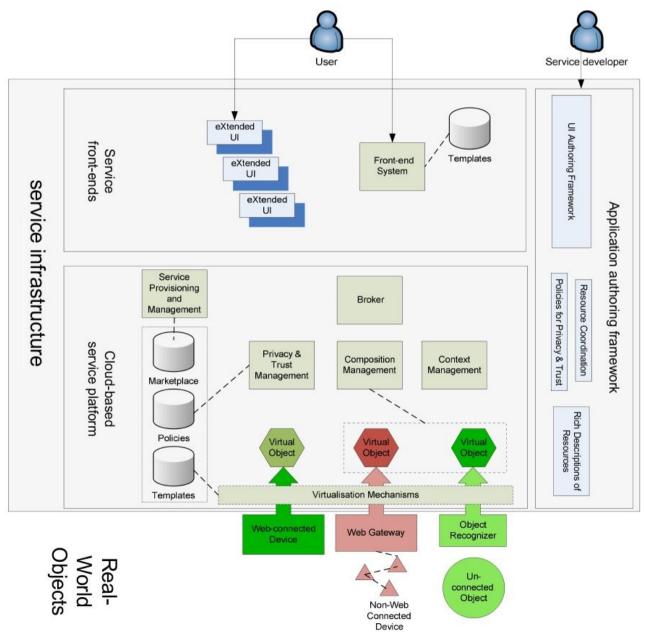
# **Dynamic Context**

- Mechanisms to maintain a dynamic model of the context in the cloud
  - Context as rich description of the world
  - Updated as devices are added or removed
  - Describes what kinds of devices they are
  - How to communicate with each device
- Built on top of existing lower level mechanisms such as UPnP
- May involve a local device as bridge between local protocols and cloud

### Web-based Broker

- Web run-time as execution environment for apps expressed as markup/scripts
- APIs that allow apps to query the context
  - Browser app that allows users to explore what devices are present
    - Events that fire when context changes
- Broker that allows apps to bind device or service into the web run-time as proxy objects
  - Objects appear as part of application session
    - Session itself is an object you can query
    - Broker is implicit or named service in cloud

### Service Infrastructure



From IOWA Proposal Part B

# **Authoring Framework**

- For use by web developers
- Layered representations
  - Separates out different design concerns
  - Uses Cameleon Reference Framework
- XML + event-driven scripts
- Context aware (authoring and run-time)
- Pluggable (tool kit vendors)
- Compiles to delivery platform
  - Guided by author's preferences
  - Deals with platform variations

# **Authoring Framework**

Task & Domain models (UI independent) **Transformations** Abstract User Interface (modality independent) **Transformations** Concrete User Interface (modality dependent) UI Skin & Compilation Final User Interface (specific to particular devices)

Rich Context Descriptions

Users, virtual objects environment

Recipes for Context
Adaptation &
Compositions

Policies for privacy& trust Resource coordination UI descriptions

> Agenda of authoring tasks

From IOWA Proposal Part B

# **Ecosystem Layer Cake**

Web technologies for connecting users and real world objects for new kinds of services

End Users: purchase devices and services, share and enrich services

service front-ends with devices<sup>1</sup> as part of the UI

Web Developers: create high level services

authoring platform with rich descriptions of the context<sup>2</sup>

Service Providers: add value to devices

infrastructure: enabling simple web authoring

Device Vendors: sell devices and starter services

- 1. The UI can also use dumb objects that are sensed by devices e.g. cameras
- 2. A dynamic representation of the context is maintained in the cloud

# **Summary and Questions**

This talk is available at http://www.w3.org/2010/Talks/0123-dsr-sofsem.pdf

- The Web of Things
  - The potential for applying Web technologies to distributed applications of all kinds of devices
    - Web-based abstraction layer
    - Role of Semantic Web for rich descriptions
- The Web of Trust and role of delegation
- New directions for Web application authoring
  - Model-based User Interface design